

Our ref: Unapplied/SP
Your ref: SK-06072018-AR-MB-RS-BS-AOCL

Private and Confidential
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6 September, 2018

Dear Sir/Madam

Thank you for your letter dated 30 August 2018.

We need some further information to help you

We have not been able to match your letter with any of the information we have on file. Please re-send this with the following information to make sure we can action it for you.

- Our full reference, which can be found within the header of previous correspondence
- Sort code and account number
- Full name and address of the account holder
- Any previous address
- Date of Birth

If you have already provided the above, it might be that some of the information is incorrect.

If you want to discuss this with us please use the contact details above, our opening hours are 8.00am to 8.00pm Monday to Friday and 9.00am to 5.00pm on Saturdays.

Kind regards,

Debt Management Operations